

What is required in order to view a Mediasite presentation on a PC or Mac?

Solution(s):

Sonic Foundry recommends a viewer's computer meet the following system requirements for the best presentation viewing experience with Mediasite Viewer:

Windows

Windows 2000, Windows XP, Windows 2003, or Windows Vista

Display resolution of 800x600 pixels or greater

Windows-compatible sound card

Microsoft Internet Explorer 6.0 SP1 or later, or Firefox 2.0 or later

Windows Media Player 9.0 or later

Broadband Internet connection (256 Kbps & above) for live and on-demand presentations

What is required in order to view a Mediasite presentation on the Mac?

Solution(s):

Requirements for Mediasite 4.3 and later:

Mac OS X 10.4.8 or later

Safari 2.0.4 or later or Firefox 2.0 or later

Silverlight 1.0 (viewers will be prompted to install this when viewing a presentation)

Please note that the following features are not currently available with the Silverlight viewer: speed control, closed captioning, and full screen video.

Note: Windows Media Player 9 for Mac is not a Universal application and must be run under Rosetta emulation on an Intel-based Mac. As such, the browser must also be forced to run under Rosetta as well. This is a temporary workaround until a practical solution is available.

Steps for configuring the browser to run under Rosetta emulation:

Go to the Applications folder.

Ctrl click the browser icon (e.g. Safari, Firefox) and click "Get info".

Check the box labeled "Open using Rosetta".

The next time the web browser is launched it will run under Rosetta emulation.

The Windows Media Audio 9 Voice codec is not supported in the Silverlight player or Flip4Mac plug-in, and the ACELP.net codec is not available for the Mac. Presentations that will be viewed from a Mac should use the standard Windows Media Audio 9 codec. The Flip4Mac plug-in causes problems when viewing Mediasite presentations and should be disabled. See KBA10148 for instructions on how to disable it. HTTP Streaming must be enabled for viewers running the Mac OS or using push distribution.