

# The Louisiana Tech University Speech and Hearing Center

## Frequently Asked Questions

### Where is the Louisiana Tech Speech and Hearing Center located?

- The **Center** is located in Robinson Hall 120 on the Louisiana Tech campus.

### When is the Center open?

- The **Center** is open 8:00 a.m. to 4:30 p.m. Monday through Friday during the University's three academic quarters of the year and is closed for holidays and vacation breaks observed by Louisiana Tech. Depending on faculty availability, some services may be available during the summer academic sessions.

### What services are available?

- Speech and language diagnostic and treatment services are provided for children and adults.
- A full range of hearing services are provided for children and adults including basic and special audiological and vestibular function testing, hearing aid services, central auditory testing and treatment, and aural rehabilitation services.

### How can I receive services at the Center?

- You may call the **Center** at 318-257-4766 and request an application for services or come by the **Center** and pick up an application.

### Do I need a referral to be seen in the Center?

- You may be seen in the **Center** without a referral from an outside source or physician's office.

### How long does it take before I am contacted?

- Once your application has been received, you will be contacted within five days to discuss your specific needs, possible services in the **Center**, and/or to schedule an appointment for your first visit. Please feel free to call the **Center** at 318-257-4766 to confirm that your application has been received.

### Is there a waiting list?

- It is not our policy to maintain a waiting list. However, depending on the services you are seeking, there may be a waiting list. The Clinical Coordinators will be able to give you more specific information about how soon your first appointment can be scheduled.

**Can I be turned down for services?**

- In general, all applications are accepted. However, in some instances it may be determined that a client would be best served elsewhere in the community. If that is the case, you will be given assistance with appropriate referrals.

**What is the cost of the services?**

- Speech and language evaluations are \$75.00.
- Basic audiological evaluations are \$45.00.
- Therapy sessions are \$75.00 for the quarter (6 to 8 weeks).
- The costs for special audiological and hearing aid services depend on the type service needed.
- Please contact the **Center** office for a complete fee schedule.

**How do I pay for services?**

- Payment is required at the time the service is provided. You may pay by check in the **Center** office in Robinson Hall. Cash or credit card payments are accepted only in the Comptrollers Office in Keeny Hall on the Louisiana Tech campus.

**Does the Center bill insurance companies for services?**

- At this time, we do not bill insurance companies. However, the **Center** will provide you an itemized statement for you to submit to your insurance company for reimbursement to you.