

Procedures for Complaints Against Graduate Education Programs in Audiology and/or Speech-Language Pathology

The American Speech-Language-Hearing Association (ASHA), which is the accrediting agency for graduate educational programs that provide entry-level professional preparation with major emphasis in audiology and/or speech-language pathology, has policies and procedures for complaints against graduate education programs. That is, a complaint about any accredited program or program in candidacy status may be submitted by any student, instructional staff member, speech-language pathologist, audiologist, and/or member of the public.

Complaints about programs must: (a) be against an accredited educational program or program in candidacy status in audiology and/or speech-language pathology, (b) relate to the standards for accreditation of education programs in audiology and speech-language pathology, and (c) include verification, if the complaint is from a student or faculty/instructional staff member, that the complainant exhausted all institutional grievance and review mechanisms before submitting a complaint to the Council on Academic Accreditation in Audiology and Speech-Language Pathology (CAA) of the ASHA.

All complaints must be signed and submitted in writing to the Chair, Council on Academic Accreditation in Audiology and Speech-Language Pathology, American Speech-Language-Hearing Association, 10801 Rockville Pike, Rockville, MD 20852. The complaint must clearly describe the specific nature of the complaint and the relationship of the complaint to the accreditation standards, and provide supporting data for the charge. The complainant's burden of proof is a preponderance or greater weight of the evidence. Complaints will not be accepted by email or facsimile.

The standards for accreditation of education programs in audiology and speech-language pathology may be viewed at

<http://www.asha.org/about/academia/accreditation/htm>

The full Complaint Procedures document may be viewed at

<http://www.asha.org/about/academia/accreditation/complaint.htm>