



LOUISIANA TECH  
UNIVERSITY

DIVISION OF STUDENT AFFAIRS  
DEPARTMENT OF RESIDENTIAL LIFE / HOUSING

April 25, 2018

Members of the University Senate:

I am writing to recommend Mrs. Constance Smith for the Louisiana Tech University's Student Outreach Award. Mrs. Connie serves as a Custodial Supervisor within Residential Life and has done so for many years. In as long as I have known Mrs. Connie she has always focused on the purpose of her position - to serve the students and to make sure the students have the best accommodations available. I have seen her spend countless hours nurturing students, learning about their families, discussing their future plans, encouraging them through their coursework and holding them accountable to their purpose for being at Tech. Mrs. Connie has gone as far as to knock on students' doors within her assigned building and waking them up for classes when she noticed they had not left the building on time. I have known her to invite student workers to eat holiday dinner with her family and everyone loves Mrs. Connie's home cooking.

Mrs. Connie best exhibits the tenet of "caring" in her day-to-day activities by building lasting connections with all students she serves. Residents think of Mrs. Connie as the "mom" of the building - she often says that, while she has three boys of her own, she also has countless other "babies" in the numerous students that she has come to know over the years. Her passion and purpose for her position is refreshing and this award would be a great affirmation for someone who

Mrs. Connie is a candidate worthy of consideration and acknowledgement for this meaningful award. If I can be of greater assistance to you, please feel free to contact me at [casey@latech.edu](mailto:casey@latech.edu) or 318-257-4917. Thank you for time and consideration!

TECHnically Yours,

Casey A. Ingram  
Director of Residential Life  
Louisiana Tech University

A MEMBER OF THE UNIVERSITY OF LOUISIANA SYSTEM

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AN EQUAL OPPORTUNITY UNIVERSITY

May 4, 2018

To Whom It May Concern:

It is my absolute pleasure to recommend Ms. Constance Smith for the University Senate Student Outreach Award. Ms. Connie, as she is known by her colleagues and students, is a true blessing to our department and to Louisiana Tech University. Ms. Connie does the work behind the scenes that often goes unnoticed, and she does it with enthusiasm.

She arrives to work each day with a smile on her face and a joy in her heart because she knows that she gets the opportunity to make a difference in the lives of others. When parents drop their students off in the Fall they are rest assured by Ms. Connie that she will look after them like they are her own kids. The students recognize that Ms. Connie goes above and beyond to make sure they have an enjoyable and memorable experience while living on campus.

If you have any questions concerning my recommendation of Ms. Smith, please do not hesitate to give me a call at (318) 257-4917. Thank you for your time in considering Ms. Smith for this prestigious award.

Sincerely,

Emily J. Spoon  
Assistant Director of Residential Life  
Louisiana Tech University