

April 30, 2019

Alicia Kimbell
University Senate

Dear Alicia,

I am writing this letter to introduce myself. It is indeed an honor to be a nominee for the 2019 Student Outreach Award. I have been employed in Student Financial Aid as a Verification Specialist for more than 20 years. In this position, I counsel parents and students on information reported on the Free Application for Federal Student Aid (FAFSA). My job requires me to analyze at least 30% of those files selected for verification. In the end, I must rectify any information possible to ensure the right student receives the proper aid.

I feel my upbringing has prepared me for these types of situations. Born and raised in Haynesville, Louisiana, I am one of nine children, including a twin brother. My family life was full of love, and the desire to work hard was essential to us. My parents stressed doing things the right way. Therefore, the approach I use to deliver to the students is always pleasant, but firm and professional. The students recognize my sincere and caring attitude. I explain to them that I am here to assist them, but I must remain within the Federal rules and regulations. Together, we can, and we do work through any problems to get them closer to their educational goals.

I look forward to this process and hope that you find me worthy of this award.

Sincerely,

Mary L. Tims
Verification Specialist

May 1, 2019

To Whom It May Concern,

My name is Jaylyn Woods and I am a graduate student at Louisiana Tech. My transition from undergraduate at a semester university in South Louisiana to a quarter university in North Louisiana was difficult in many ways. That is until I met the right people and one of those people includes Mrs. Mary Tims.

I had TOPS but wanted to get more financial aid for other costs. I needed financial aid for school and every time I would call to check on my status of financial aid someone would tell me my forms were incomplete or something very vague along those lines, but not Mrs. Tims. She took the time out on multiple occasions to help walk me through errors I had made while filling out my forms and also informing me about other things that I needed to complete. She made dealing with the financial aid system easier and more pleasant. Even with everything going on as of recently with the storm, Mrs. Tims was more than ready to assist me with issues I was having with my summer aid forms. Without Mrs. Tims going above and beyond her role to assist me and making sure that I understood everything there is a high possibility that I wouldn't have received the financial assistance I needed to stay at this University. Mrs. Tims is an amazing representative of Louisiana Tech and I firmly believe she will be an even better recipient of this year's 2019 Student Outreach Award. If there are any further questions please do not hesitate to contact me at: jlw135@latech.edu or jaylynwoods0@gmail.com.

Sincerely,

Jaylyn L. Woods

To whom it may concern,

My name is Teri, and I am a student at Louisiana tech. Miss Mary has always been so kind and helpful to me with all of my needs with my financial aid she is always there with a smile and happy to help me and all the other students that come into her office I think she is the number one pick for this award.

Since I started at tech in 2016 she has helped me with all of my financial aid issues whether it's applying, excepting award letters, helping me with documents, and even login problems

She is definitely the best candidate for this award.

Sincerely,

Teri Ford

May 1, 2019

Alicia Kimbell
Louisiana Tech
University Senate

Dear Mrs. Alicia,

When I entered Louisiana Tech's Financial Aid Office for the first time, Mary Tims welcomed me with open arms. She made sure that I understood the Financial Aid process all of the way through. If I had any questions, I was free to call her. Mrs. Mary would make sure I knew when to turn documents in. She would also let me know who I could talk to about certain questions I had about the university. She is willing to help students in any way that she can. This is why I support her in being nominated for the 2019 Student Outreach Award.

If I decide to go back to Louisiana Tech for school, I know that I would go see Mrs. Mary first for information. Mrs. Mary deserves to be the person that is given the 2019 Student Outreach Award because she is determined to work with students in an effective way.

Please feel free to contact me at 318-514-8633 if you have any questions.

Sincerely,

Raygina Lyons
Asset Preservation Coordinator, MCS
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