



LOUISIANA TECH UNIVERSITY

PRESENT MEMORIAL LETTER

April 30, 2020

Dear University Senate:

I am honored and and thankful to be considered for the University Senate Loyalty Award. My years at Louisiana Tech University have been wonderful. Although I did not envision spending this many years when I first started out. I have no doubt that this was where I was meant to be. I believe that I am motivated to remain at Louisiana Tech both to me personally and to the University. I am driven to succeed to help improve the state of Louisiana Tech's IT and and by a fear of failure on a professional level, not wanting to let the University down.

Working at Louisiana Tech has provided me with opportunities that would be rare at another place. I have been provided an opportunity to work with some of the best people anywhere, including working with different organizations across the US. Some examples have been going to California and North Carolina to learn about DvSports for training on the IT end of sports with Football and Basketball. I was the only person from La Tech to go and meet people in the CUSA region who did the same thing as me. In addition, working with LOUIS Libraries representating La Tech as the System Administrator for the Library and learning new and efficient ways to run a Library. Finally, during these past several weeks during these uncertain times I've felt like I've been at the front line helping others. I could of chosen to work from home but I came up to work with a mask on and help out faculty, staff and students logging into VPN, work on broken laptops or whatever that may occur. I just want to help those in need where it couldn't be fixed remotely.

I look forward to continuing to strive to provide the University with the best IT services possible for many more years to come. I'm so thankful for the nomination for this award and the honor of working at Louisiana Tech University.

Will Lancaster

IT Coordinator
Computing Center
Louisiana Tech University



LOUISIANA TECH
UNIVERSITY

COLLEGE OF ENGINEERING AND SCIENCE

April 21, 2020

University Senate
Louisiana Tech University

RE: Letter of Recommendation for Will Lancaster

Selection Committee:

When I was contacted to write this letter of recommendation for Will I indicated that I would be happy to do so. As you all know, we cannot do our jobs without our computers at any time; however, given the current situation in which we are having to work, it all the more important to have access to everything we need to be able to do our jobs from home.

In preparation for the move to the new Integrated Engineering and Science Building Dr. Tims, Associate Dean for COES made sure that new laptops were provided for us. He contacted Will to come and see that our laptops were set up prior to the move. Will had to come back several times to make sure each laptop was loaded with all the necessary software needed for our office staff. Of course, after the move we had several issues with our laptops. I had his direct line and did not hesitate to call him for help. Will knew how important it was for our office to be able to serve our students at the beginning of the winter quarter after we made the move to the new building and was ready to come and assist us with the issues.

Fast forward to March and the fact that all of us were advised that we were to work from home. Our office staff moved home and behold...I had more problems and I was calling Will yet again. We used the Help Desk Remote Access program for him to resolve issues several times. I continued to have issues and Will volunteered to come and work on my computer at my home. The situation was resolved that day; however, it reared it's ugly head again the next day. I called Will and we decided it was best for him to just come and get my laptop and take back to Tech and work on it from there. He then returned it me the next day. I have had no issues since.

I feel that Will was willing to go above and beyond his required duties. He could have insisted that I bring the laptop to the office; however, he chose to come and work on it in my home so that I did not have to get out and possibly be exposed to the virus during this mandated "STAY at HOME" order. This is a prime example as to why I feel Will should be awarded the Loyalty Award.

Sincerely,

Joyce Bryan
Undergraduate Studies Office - COES

A MEMBER OF THE UNIVERSITY OF LOUISIANA SYSTEM

P.O. BOX 12348 • RUSTON, LA 71272-3346 • TEL: (318) 257-4647 • FAX: (318) 257-2562 • www.latech.edu/coes

AN EQUAL OPPORTUNITY UNIVERSITY

MEMORANDUM

DATE: April 24, 2020

TO: University Senate

FROM: Michael A. DiCarlo, Dean Emeritus Library Services

re: William Lancaster , Loyalty Award - Unclassified Nominee

It is with pleasure that I write in support of the nomination of William Lancaster for the University Senate Loyalty Award. I have known William as a student worker and employee in Prescott Library for over 20 years. His work ethic is one I wish could be duplicated in all of us who work for our fine University.

Since his graduation from Tech he has worked first in University Archives for two years and then with IT since 2004. In his time in IT he has always been an employee you could count on to go the extra mile in learning new technologies and serving the many users of first the library and now many department of the University. William is always solution oriented and works tirelessly for the good of our users.

William is a fine ambassador for the University. He is an umpire for High School and youth baseball. He has officiated at the regional level for these sports.

No finer example of the Tech Family ideal can be found than William Lancaster.

April 30, 2020

To: Louisiana Tech University Senate

From: Barry J. Morales

RE: 2020 Loyalty Award Letter of Support-William Lancaster

I take great pride in being able to write a letter of support for Will Lancaster for the 2020 Loyalty Award. He is more than deserving of this award, from both a personal perspective and a professional perspective.

Professionally, knowing Will as I do, it is easy to say that he exemplifies the qualities and experiences that would qualify him for this award. For example, I have seen him involved in many campus events and activities, and he exudes professionalism and dignity when assisting others on campus. I can say this first hand, as he has always shown patience and diligence when working on a project to assist me and my department.

Personally, Will has shown tremendous loyalty, kindness, determination, and patience when working with others on campus and when helping others outside of campus. For instance, I have seen Will go the extra mile to making sure that a university project and/or function succeeds. He shows a quiet determination and a humble approach with others, and I am proud to call him a great colleague and an even better friend!

I am honored to put forth this letter of support for Will Lancaster. He is well deserving of the Loyalty Award, and he will represent Tech in a fine manner!