

Office of the Provost

May 6, 2022

University Senate Louisiana Tech University

Selection Committee:

I feel honored to have been selected, as a nominee, for the University Senate Outstanding Service Award. My career at Louisiana Tech University can simply be defined as service. In all of my roles since 2014, service was an instrumental function of my duties. In each one of my roles, I have always strived to provide excellent service. I have no doubt that all of the nominees for this award are outstanding nominations and to be selected would be a highlight of my career.

In the winter of 2014, I received my undergraduate degree from Louisiana Tech University. In the summer 2014, I started in the Registrar's Office as the Commencement Coordinator. I will never forget the year of 2014, because it marked the start of my service career. Every morning, I show up eager to work and strive to make a difference on campus. Over the years, I have coordinated commencements, planned special events and committed to implementing processes to align with our strategic planning.

My personal definition to service is performing an action that helps someone, while never expecting anything in return. In order to achieve excellence in service, you must be willing to do all of the little things (and the big things) in the background that no one ever sees. Working at Tech allows me the opportunity to serve alongside an entire campus dedicated to providing excellent service. In my years of service, I cannot even begin to thank everyone who has made an impact on my career. I hope that this letter is also an opportunity for me to thank everyone who has worked with me since 2014.

Thank you for your consideration for the Outstanding Service Award.

Sincerely,

Keri Marie King, MPA Assistant to the Provost Office of the Provost



SCHOOL OF BIOLOGICAL SCIENCES

April 28, 2022

University Senate,

It is a tremendous honor to be able to write this letter on behalf of Keri King and her nomination for the University Senate Outstanding Service Award. I have known Keri for several years and in the last two years have had the privilege to work with her and benefit from her amazing generosity and care for others. I was one who nominated Keri for this award, knowing that she always puts others before herself and will often dismiss the opportunity for such recognition of her own accomplishments. This was proven to me just this week when she told me she had previously been nominated for this same award and withdrew her name so that someone else could be recognized. There are few people who are as selfless as Keri, who regularly thinks of others, goes out of her way to support those she works with, and exemplifies outstanding service.

While the COVID-19 pandemic caused so much stress and uncertainty, it also provided opportunity and brought people together. I was fortunate to be able to work with Keri as a Student Resource Team member, navigating the challenges of contact tracing and supporting students through the last two years of this pandemic. Keri also joined me in forming the COVID Challenge Response Team, a group that sought to address the obstacles presented to faculty and staff during the pandemic. In both initiatives Keri was eager to volunteer, working additional hours, going out of her way for students, and taking the lead to establish what is now the Louisiana Tech CARE (Campus Appreciation and Recognition of Employees) Team. The COVID Challenge Response Team completed their service at the end of the last academic year, but the CARE Team is one of the initiatives from that group that continues. Keri has led this team in applying for and being awarded a Lagniappe Ladies grant to support the first luncheon to recognize employees who have served this university for over 15 years. She regularly identifies people across campus who go above and beyond in their work, sending them care packages and gift cards, acknowledging their hard work and thanking them for what they do. Her acts of kindness are not only appreciated by those who are fortunate enough to receive them, they also inspire me and others to reciprocate those acts. Keri knows that a little goes a long way and makes every effort to give that little bit extra for everyone she works with.

This past year, as we returned to in-person events, Keri was also instrumental in helping me to plan the Undergraduate and Service-Learning Symposium. This was not a small undertaking and Keri once again was there every step of the way to help make sure the event ran smoothly and was a positive experience for the students, faculty, and staff who participated. She consistently asked what was needed, was always

there, and continued working on the event, even after it was over to make sure we adequately acknowledged everyone involved.

Although I am impressed and humbled by Keri's commitment and dedication, I am almost more impressed at how she does it all with a smile. This is not an exaggeration but is honestly what I see every time Keri joins a Zoom call, comes to a meeting, or attends an event. She is truly grateful for the opportunity, excited to be a part of the activities on campus, and proud to have an impact on those who work at and attend the university. We are so fortunate to have Keri King on our campus and I am so happy to have had the chance to not only work with her but have had the chance to get to know her better over these past two years. She is someone who I truly admire for the grace with which she does her job and meets the needs of others. Keri is so deserving of this award and I hope that you will take the chance to recognize someone who does so much for others, never expecting anything in return.

Sincerely

Dr. Jamie Newman, PhD

Associate Dean for Research & Graduate Studies, College of Applied and Natural Sciences

Associate Professor, School of Biological Sciences

Scott Weathersby Endowed Professor in Zoology/Premedicine

Louisiana Tech University

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VICE PRESIDENT EMERITA

April 28, 2022

To: University Senate Staff Subcommittee Louisiana Tech University

It is a genuine pleasure to support the nomination of Keri M. King, a nominee for the University Senate's Outstanding Service Award. I have had the opportunity to observe Keri's work and to work with her over the years; I believe she is a superior candidate.

No matter what her job responsibilities have been, Keri has carried those out with expertise and enthusiasm...and always with the highest professional standards. In her interactions with faculty, staff, students and other stakeholders, she is unfailingly capable and demonstrates a high level of knowledge and preparedness.

I had the opportunity to observe her innovative work in the Tech United Way Campaign as she sent great videos and other communications to engage the persons in her Unit. As a result, the level of participation increased substantially, and it contributed greatly to Tech's being named to the top 10% in United Way support in the entire 12 parish area of Northeast Louisiana. Her communication skills are outstanding!

The chapter of the Honor Society of Phi Kappa Phi, one of the top honoraries in the nation, had been placed under the Office of the Provost, and Keri has done a great job of working with the national organization and implementing new procedures for candidate identification and selection. Phi Kappa Phi honors the top echelon of University students in all areas of study; it is generally acknowledged as one of the top two honoraries in the nation along with Phi Beta Kappa. After her excellent procedures have been put into place, the Society will soon be transitioned to the operation of the Honors College. She has implemented a number of processes that utilize the resources available through the national organization resulting in time and resource savings and greater effectiveness.

Keri is a first generation college student, and she has diligently and successfully pursued her college degrees. Working with so many areas of the University ranging from Commencement, the First Year Experience, the ULS Academic Summit, and the CARE Team, she has demonstrated her capability, loyalty and great interest in advancing the University in many ways.

She is innovative, dedicated—a great example of the kind of employees that sets Louisiana Tech apart and enables us to provide that unparalleled experience to our students. She's a true servant leader! Keri has my strongest recommendation.

Loyally,

Corre A. Stegall

Vice President Emerita Louisiana Tech University



CAREER CENTER

MEMORANDUM

TO:

Outstanding Service Award Selection Committee

FROM:

Ron Cathey, LPC-S, LMFT-S, MCC

Director of Career Center

Avery Broussard

Assistant Director of Career Center Operations, Technology, and Employer Relations

You Cathey

Christiann Bayne

Assistant Director of Career Development and Special Projects Charge

DATE:

April 29, 2022

SUBJECT:

Keri King

Outstanding Service Award

We strongly recommend Keri King for the Outstanding Service Award. As a team in the Career Center, during the past 7 years we have had the opportunity to work with Keri closely in both of her roles on the Louisiana Tech University campus as Special Events and Facility Coordinator and Assistant to the Provost.

First, let us describe the person and heart of Keri King. She is true and loyal to her beliefs and convictions and gets along easily with all groups and cultures of people. Keri genuinely enjoys meeting people, helping people, and is friendly, outgoing, and can talk to anyone. She is organized and follows through on all her projects. She is committed to following rules, policies, and procedures.

For several years, Keri assisted the Career Center, on a regular basis, as we sought to connect Louisiana Tech students with our business and industry partners. In her role as Special Events and Facility Coordinator, she was committed to make our events successful and effective. She has an ability to anticipate what is needed to be done. An organized helper, she wants to see the job get done...and done right! Keri is conscientious, cooperative, and honestly concerned about others' experiences and affairs.

While working with the Career Center we discussed the need to revitalize the Professional Dining & Etiquette Seminar and the need to have a leader for this seminar. Keri stepped up, attended a three-day national training, and has become an "adjunct" part of the Career Center staff for the last four years. She serves not only the Career Center, but she has instructed and assisted hundreds of students to gain confidence in professionalism. Many of these students are anxious, uncertain and tentative. Keri wisely considers and attends to each student. She does this without regular compensation.

One of the best definitions of serving is "the commitment to make someone else successful." Keri is a help to Louisiana Tech University. In every role she has worked at this University, she has sought to collaborate with the University community to connect with other resources that make for efficiency. In her desire to learn and continue her personal professional development, she has advanced to higher levels in her work. She always wants to learn, be better at what she does, and bring someone along with her.

We recommend Keri King for the Outstanding Service Award. Keri is an example of service, faithfulness, and devotion.