

May 8, 2022

To the Members of the Senate:

With great appreciation, I am nominated for the 2021 - 2022 Student Outreach Award. I am genuinely grateful to those who think I deserve such an award.

I have been serving in the Office of Student Financial Aid as Verification Counselor for the past 23 years. In this position, I counsel parents and students on information reported on the Free Application for Federal Student Aid (FAFSA). My job requires me to analyze at least 30% of those files selected for verification by the Department of Education. I must rectify any information possible to ensure that the students receive the appropriate aid. I must serve them promptly. Even though all students aren't eligible for certain types of grants and Direct Subsidized Loans, I must evaluate those files with the same level of respect and diligence as the others. Therefore, my approach to the students is always pleasant and professional. The students recognize my sincere and caring attitude. I explain that I am here to assist them, but I must remain within the Federal guidelines. Together, we can, and we do, work through any problems to bring them closer to their educational goals.

One of my pivotal moments was when I recognized that two of my fellow students had become one of Louisiana's most successful Entrepreneurs! Over the years, several students have expressed their appreciation for my timely assistance through the Financial Aid process.

I hope you will find me worthy of this prestigious award.

Sincerely,

A handwritten signature in black ink that reads "Mary Tims". The script is cursive and fluid, with the first letters of "Mary" and "Tims" being capitalized and prominent.

Mary Tims

May 6, 2022

Alicia Kimble
University Senate
Staff Subcommittee

I am pleased to support Mary Tims for the 2021-2022 Student Outreach Award. I have known and worked with Mary for quite a few years and have always found her dependable, efficient, and committed to her duties in the Office of Financial Aid. Mary's work has enabled students to be able to attend college with federal financial aid assistance. She has helped support the mission of the office by helping students and parents navigate the financial aid process through her work with verification and by providing quality service.

I have seen her resolve conflicts and handle other difficult situations with remarkable patience and admirable tact. She loves people, works hard, and always tries to lift the spirits of those around her. I believe these characteristics represent all that is good in the office, and I am pleased to support her for the Student Outreach Award.

Sincerely,

A handwritten signature in cursive script that reads "Aimee D. Baxter".

Aimee D. Baxter



Office of the University Registrar

University Senate:

I am writing a letter of support for Mary Tims in regards to her nomination for the 2022 Student Outreach Award. I worked with Mary for many years. She is in a position many people on this campus may not know that it even exists. Mary would be a perfect fit for the outreach award, as she puts in many additional hours of processing, so students can receive Financial Aid to attend college. Her job is to complete the required federal percentage of student financial verifications in order for them to receive funding.

She works with various difficult parents and students in regards to their federal income tax reports and financial support. Mary has done this for years and during the summer and fall of each year, she puts in many additional hours to get these completed. Many of verifications are supplied last minute by students due to the student not supplying the information in a timely manner. Mary does not take that into consideration. She continues to work the extra hours to make sure the student gets their chance to attend college. She works with various departments to smooth out the process and I know from experience the working relationship she has with additional offices is outstanding.

I highly recommend Mary as the person to receive this award and will answer any additional questions at any time.

Josh Chovanec

University Registrar

318-257-2176

May 1, 2022

Dear Miss Alicia Kimble,

There's no other staff member that I think is more deserving of the Student Outreach Award than Mrs. Tims. She quite literally goes above and beyond to reach out to students with guidance and support.

Before my academic career at Louisiana Tech started, I struggled to understand my financial aid package. I reached out to the university and Mrs. Tims was so glad to thoroughly explain my package to me. And as my first year at Louisiana Tech prepares to come to a close, I can definitely say that Mrs. Tims has never failed to make herself available to assist me with all my questions concerning financial aid. She always responds in such a timely and welcoming manner. All that being said, it would be an understatement to say that Mrs. Tims has been a great help to me.

Warm regards,

Dillan Stokes