Memo

To: University Senate Awards Committee

From: Darrell Eddy

Date: May 11th, 2023

Re: University Senate Unclassified Outstanding Staff Award

It is with honor and gratitude that I accept the nomination for the 2023 Outstanding Service unclassified staff award. With 35 years of I.T. experience, I've served the Louisiana Tech University community for over 25 years. During my tenure, I've had the privilege of meeting some great researchers, teachers, staff, and of course students.

My goal has always been to provide solutions using the most efficient manner to enhance the productivity of those that I serve. I thrive on solving problems.

Louisiana Tech has provided me with a place to practice and enhance my skills and develop relationships and network with other I.T. professionals around the country.

Not only do I primarily support the technology needs of the College of Business, but I also support the efforts of the entire university through Instructional Technology initiatives and other Information Technology solutions. I work with an awesome team of I.T. professionals and we do our best to meet the needs, and it is the collective effort of all of us that makes it possible for me to do my job.

I believe in what we are producing here at Louisiana Tech and regularly support the efforts through giving. As the adage goes; "it's a poor frog that doesn't praise his own pond".

Thank you to those that nominated me, and to those who voted for me to be considered for this award.

Sincerely,

Dorrell E. Eddy
Darrell E. Eddy
Division of Information Technology
Louisiana Tech University



Dear Louisiana Tech University Senate,

I am honored to write a letter of recommendation for Darrell Eddy for the Louisiana Tech University Senate's Outstanding Service Award. I highly recommend Darrell for this exceptional award. I have had the pleasure of working with Darrell at the University for many years as have so many on this campus. Darrell's role in Information Technology places him in the position to work with so many of us and allows us all to see his outstanding service skills. Darrell is very thorough with his work procedures. At Property we are so thankful for Darrell and his efficiency, he goes above and beyond making sure to provide us with the assistance and details needed when we are tagging new equipment or removing old equipment. Darrell is always available, detailed in his performance and most pleasant to work with. He truly is an exemplary outstanding employee for this University.

When I think of a Louisiana Tech employee that carries out their daily duties with integrity and excellence, I think of Darrell Eddy. Darrell is innovative, compassionate, caring and productive. His actions certainly go above and beyond what is expected. He favorably represents the University by truly caring and taking time with each and every task, letting University employees and students know he is there for them. He strives to build strong working relationships. Darrell truly shows that he is committed to fulfilling the needs of all faculty, staff and the students at Louisiana Tech University.

I highly recommend Darrell Eddy to be selected as the recipient of the 2023 University Senate Unclassified Staff Outstanding Service Award. Darrell is very deserving of this award.

Sincerely, ann White

Ann White

Louisiana Tech University

Property Control Manager



DR. CHRISTOPHER L. MARTIN DEAN COLLEGE OF BUSINESS

To Whom It May Concern:

May 10, 2023

I am writing in support of the nomination of Mr. Darrell Eddy for the 2023 University Senate's Outstanding Service Award for unclassified employees. Darrell has served as IT Coordinator and Network Administrator for the Division of Information Technology since the campus reorganization in 2019. While his responsibility over IT now spans the entire University he remains housed in in the College of Business, as he has been over the past 25 years, supporting the needs of faculty, students, and staff. He does it all with integrity and excellence!

Darrell has been the driving force for the implementation of cutting-edge technology in the College and across our campus to support our teaching and research. He provides assistance and training to our faculty, but most importantly, he maintains the usefulness of our systems as both the technology and our needs evolve. I believe that because of this we were able to bring all COB classes online within 72 hours during the COVID-19 shutdown. I also believe that these factors and his involvement contribute to the successful delivery of our Nationally ranked Professional Online MBA program (USNews and World Report Best MBA Programs in the US, 2022-2023; Ranked #1 Online MBA in Louisiana).

Perhaps because Darrell is a consistent donor to the Louisiana Tech University foundation, he is cognizant of the need for effective as well as cost efficient technology solutions. Regardless of the reason, his work this past year to replace bulb projectors with laser projectors will save the University thousands and is commendable. Darrell's expertise is sought outside of the University as well. This year he was asked to be a presenter at Howard Industries' Technology Expo. His presentation on audio visual solutions in higher education for the "new normal" focused on post-pandemic challenges and the enrollment reductions in higher education.

After 25 years of service to the Louisiana Tech university, I can confidently say that Darrell has positively impacted thousands of students and hundreds on faculty and staff. He is an integral part of our College of Business and of the University. Without any reservation, I recommend Darrell Eddy to you as the recipient of the 2023 Outstanding Service Award. His attitude and performance are exemplary, and I am proud to call him as a colleague.

Sincerely,

Christopher L. Martin, Ph.D. Dean, College of Business

"Out-PM



INFORMATION TECHNOLOGY

MAY 11, 2023

To Whom It May Concern,

It is with great pleasure that I write this letter of recommendation for Darrell Eddy, who has been an invaluable IT Coordinator at Louisiana Tech University. When I heard of Darrell's nomination for the Outstanding Service Award, I couldn't think of a more deserving person.

Throughout his time with the university, Darrell has demonstrated unwavering loyalty, dedication, and exceptional service to both his colleagues and the institution as a whole. His tireless efforts have been instrumental in ensuring the university's IT infrastructure continues to run smoothly along with his ability to provide innovative solutions to complex problems has been invaluable.

One of the ways in which Darrell has demonstrated his loyalty to the university is through his consistent willingness to go above and beyond his normal daily tasks. He has often worked long hours and weekends to ensure that critical IT systems are operational and that students and staff have access to the resources they need. He has also shown dedication to his work by constantly seeking out ways to improve the university's IT infrastructure, and he has implemented several innovative solutions that have streamlined processes and saved the university time and money.

Darrell's exceptional service to the university is evidenced by his extensive knowledge of IT systems and his ability to troubleshoot issues quickly and effectively. He has consistently demonstrated a deep understanding of the needs of the university and has worked tirelessly to ensure that those needs are met. He has also taken an active role in ensuring that students and staff are well-informed about IT resources and services, and he has provided training and support to those who need it.

It is my strong belief that Darrell deserves to win this award for his unwavering dedication and outstanding service to the university. He has consistently gone above and beyond in his role as IT Coordinator, and his contributions have been invaluable to the university. I wholeheartedly recommend Darrell Eddy for this award, and I have no doubt that he will continue to excel in his role and make a significant impact on the university in the years to come.

Sincerely,

Natalie K. Osborne Louisiana Tech University Help desk Supervisor natalie@latech.edu

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