



May 11, 2023

Dear Members of the University Senate Committee,

It is a true honor to be nominated for the Student Outreach Award and I accept this nomination with gratitude.

Prescott Memorial Library holds many memories for me as I was a non-traditional student during the early 2000's. I spent long hours studying for classes and doing research for the many papers I had to write while obtaining both my bachelor's and master's degrees. During that time, I was introduced to many of the faculty and staff here at Prescott and was always impressed by their eagerness to help. To a non-traditional student, their support was essential to my success. I have always remembered their kindness and hoped that I, too, have been just as helpful to the students that I cross paths with now. Serving in this capacity, my main goal is to provide the assistance needed to help students complete their daily tasks. I have worked in the library for 5 years and interacting with our students is my absolute favorite part of the job. They are the reason I am here.

One of my main duties is to supervise student assistants whose willingness to help is deeply appreciated. I have enjoyed getting to know each of them and hope I am an encouragement to them while they are within our library. I also assist in reference services, circulation procedures, and display opportunities. Though my daily tasks include assisting students with their research needs, locating resources and various databases, I have also assisted in campus outreach opportunities such as Orientations, Women's History Month Symposium, and "Meet Your Major Fair". These are just a few highlights of my service activities.

As a Tech alumna, I have always admired the students who are persevering and pursuing their degrees. Their hard work and dedication to succeed is a delight to see. My hope is to encourage them along their way to success. My door is always open to them, and it has truly been a privilege to serve them and our campus community.

Thank you for this wonderful opportunity and for your consideration of this esteemed award. I am honored by this nomination.

Ever Loyal Be,

A handwritten signature in black ink that reads "Robin V. Boutz". The signature is written in a cursive style with a large, looped 'B' at the end.

A MEMBER OF THE UNIVERSITY OF LOUISIANA SYSTEM

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9th May 2023

**Alicia Kimbell**

**University Senate**

**Staff Subcommittee**

Mrs. Robin Goertz has the full support of the Prescott Memorial Library student workers in the awarding of the 2022-2023 Student Outreach Award.

Mrs. Robin is a great leader here at the library. Bringing enthusiasm and energy every day, she makes every shift one to look forward to. She is always the best face to see when one walks into the library and makes this space always feel welcome.

She is a great leader to all of us and a shining example of a supervisor. She is incredibly caring, and always goes out of her way to get to know her student workers. Always lending a helping hand to all, she is incredibly kind. She excels at all aspects of her job and is a hard worker. Her light here improves the quality of life of the library by far.

Louisiana Tech University is fortunate to have Mrs. Robin on staff. She works hard, and her efforts and kindness improve the lives of her student workers and anyone who walks in the library.

The student workers of Prescott Memorial Library recommend Robin Goertz as the recipient of the 2022-2023 Student Outreach Award. She is exceedingly deserving of this esteemed honor.

Sincerely,

**Joshua Lawrence**

**Student Worker**

**Prescott Memorial Library**

**318-547-5067**



LOUISIANA TECH  
UNIVERSITY

PRESCOTT MEMORIAL LIBRARY

May 8, 2023

Louisiana Tech University  
Prescott Memorial Library  
P.O. Box 10408  
Ruston, LA 71272

Dear Members of the University Senate,

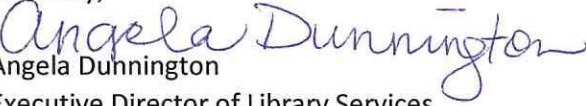
It is my pleasure to recommend Robin Goertz for the University Senate Student Outreach Award. Ms. Goertz is an exceptional member of the Prescott Memorial Library team and her contributions to Louisiana Tech University and the Prescott Memorial Library are endless.

As a Library Specialist 3 in Research Services, she has a strong commitment to doing whatever it takes to provide high-quality research support to the library's diverse clientele. Her work is essential to the operation of the library and the university's mission in cultivating student and faculty research.

Robin exemplifies the Tenets of Tech every day in her kindness and passion to create a safe and welcoming space to support student learning. Her outreach and programming efforts have led to student engagement and increased library usage. From creating de-stress spaces with puzzles, origami, and coloring sheets to creating exhibits and events, Robin has helped raise the library's visibility. Her efforts to promote improved signage and branding throughout the library is exhibited in her work as co-chair of the Signage Working Group. The goal of the group is to improve wayfinding signage for library users.

Robin is an outstanding colleague dedicated to the success of our students. I highly recommend her for this prestigious recognition. If you have any questions, please do not hesitate to contact me.

Sincerely,

  
Angela Dunnington  
Executive Director of Library Services

A MEMBER OF THE UNIVERSITY OF LOUISIANA SYSTEM

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LOUISIANA TECH  
UNIVERSITY

PRESCOTT MEMORIAL LIBRARY

Members of Awards Subcommittee University

Senate

Louisiana Tech University

Dear Members:

Please consider this letter a recommendation in support of the nomination of Robin Goertz for the Student Outreach Award – Unclassified.

Robin has worked in Prescott Library since November 2018, but only recently moved to the position of being the Assistant in the Reference Department in September 2022. In that time she has proven to be a valuable resource in assisting students with their research needs. Questions that come up on a daily basis are requests for assistance in finding materials for research papers, book reports, and oral presentations. Robin instructs these students in locating printed materials, electronic book collections, or directs them to the appropriate database that covers the subject matter, and teaches them how to use it. Robin is not hesitant to ask for assistance if she is not familiar with the intricacies of certain databases or other reference materials. From her office she can view the entire Reference area and quickly respond to students who need assistance. Robin also assists students in the use of printers, scanners and color copiers.

Robin is also responsible for the scheduling and training of our student assistants. She is diligent in preparing our students to react to the reference needs of our students and faculty. The student assistants are also instructed to ask for assistance of the Reference staff in the event that they are in doubt about completing the reference query. Robin also participated in the “Meet Your Major Fair” during Orientation Week.

Although not in her job description, Robin prepares displays that highlight certain holidays, special collections, and other occasions. Some of her recent displays have included materials for Poetry Week, National Library Week, Shakespeare Day, Women’s History Month, and Mental Awareness Month. She is currently working on Historical Preservation Month. She solicited student input and these displays were successful and well received by the campus community.

Robin is cheerful, friendly, enthusiastic, and approachable. She is an asset to the Library Reference Department. I believe that Robin has a heart for service, which she displays daily to students and faculty.

Robin exemplifies the qualities that this award was created to acknowledge, and I hope that she will be considered and rewarded for her outstanding contribution to Louisiana Tech University.

Respectfully,

*Sue McFadden*

A MEMBER OF THE UNIVERSITY OF LOUISIANA SYSTEM

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