



May 12, 2023

Dear University Senate:

I am honored and thankful to be considered for the University Senate Student Outreach Award. My years at Louisiana Tech University have been wonderful. Although I did not envision spending this many years when I first started out. I have no doubt that this was where I was meant to be. I believe that I am motivated to remain at Louisiana Tech both to me personally and to the University. I am driven to succeed to help improve the state of Louisiana Tech's IT and by a fear of failure on a professional level, not wanting to let the University down.

Working at Louisiana Tech has provided me with opportunities that would be rare at another place. I have been provided an opportunity to work with some of the best people anywhere, including working with different organizations across the US. Some examples have been going to California and North Carolina to learn about DvSports for training on the IT end of sports with Football and Basketball. I was the only person from La Tech to go and meet people in the CUSA region who did the same thing as me. In addition, working with LOUIS Libraries representing La Tech as the System Administrator for the Library and learning new and efficient ways to run a Library. Lately, I have been assisting at the Academic Success Center over in Bossier and helping when needing. I'm over all the student printers and printing system and make sure it's all working 24/7. Every day I'm assisting students whether it would be issues with wifi, moodle, printer, computer, etc. It's makes me feel good when I'm able to help them out and they are very appreciative.

I look forward to continuing to strive to provide the University with the best IT services possible for many more years to come. I'm so thankful for the nomination for this award and the honor of working at Louisiana Tech University.

Will Lancaster

MEMORANDUM

DATE: May 10, 2023

TO: University Senate

FROM: Michael A. Dicarlo, Dean Emeritus Library Services

re: William Lancaster, Student Outreach Award - Unclassified Nominee

It is with pleasure that I write in support of the nomination of William Lancaster for the University Senate Student Outreach Award. I have known William as a student worker and employee in Prescott Library for over 20 years. His work ethic is one I wish could be duplicated in all of us who work for our fine University.

Since his graduation from Tech he has worked first in University Archives for two years and then with IT since 2004. In his time in IT he has always been an employee you could count on to go the extra mile in learning new technologies and serving the many users of first the library and now many department of the University. William is always solution oriented and works tirelessly for the good of our users.

William is a fine ambassador for the University. He is an umpire for High School and youth baseball. He has officiated at the regional level for these sports.

No finer example of the Tech Family ideal can be found than William Lancaster.

May 3, 2023

To: Louisiana Tech University Senate

From: Barry J. Morales

RE: 2023 Student Outreach Award Letter of Support-William Lancaster

I take great pride in being able to write a letter of support for Will Lancaster for the 2023 Student Outreach Award. He is more than deserving of this award, from both a personal perspective and a professional perspective.

Professionally, knowing Will as I do, it is easy to say that he exemplifies the qualities and experiences that would qualify him for this award. For example, I have seen him involved in many campus events and activities, and he exudes professionalism and dignity when assisting others on campus. I can say this first hand, as he has always shown patience and diligence when working on a project to assist me and my department.

Personally, Will has shown tremendous loyalty, kindness, determination, and patience when working with others on campus and when helping others outside of campus. For instance, I have seen Will go the extra mile to making sure that a university project and/or function succeeds. He shows a quiet determination and a humble approach with others, and I am proud to call him a great colleague and an even better friend!

I am honored to put forth this letter of support for Will Lancaster. He is well deserving of the Student Outreach Award, and he will represent Tech in a fine manner!



UNIVERSITY REGISTRAR

Members of Awards Subcommittee
University Senate

Dear Members:

It is with great pleasure that I write this recommendation letter for Will Lancaster as a nominee for the University Senate Student Outreach Award.

Throughout the years, Will has proven to be an invaluable asset to myself, in addition to the other employees of the Registrar's Office, as our office has implemented upgraded computing systems and devices. With any form of upgrade, issues are sure to follow, but Will has shown us that he can truly be depended upon to address those issues in a timely manner and most importantly, with a tremendously positive attitude. Most of all, Will understands our limitation of computer knowledge and is quick to phrase his words/explanations in terms that we can understand.

To be both faithful and devoted, and Will shows daily that he is faithful to this University through his continued years of true service and devotion to assisting its employees to the best of his abilities. His work ethic is unmatched and his personable attitude, good humor, and true enjoyment of his job shines through. At times, it seems as though Will is constantly on the go assisting various employees/departments, but he never fails to respond to a desperate call for help not only in a timely manner, but with a true concern to resolve the issue and ensure all has been taken care of. That concern can be seen through his efforts to follow-up on the task, confirm that not only is the employee comfortable with the resolution, but that all programs/computers/devices are in continued working order.

The Louisiana Tech motto is "Ever Loyal Be" and no one epitomizes that motto greater than Will Lancaster. It is with much enthusiasm that I recommend him for this award and hope that you see fit to recognize his many contributions to our campus community. Please let me know if I can be of further assistance in your decision process.

Sincerely,

Cindy Franklin
Office Manager
Registrar's Office

A MEMBER OF THE UNIVERSITY OF LOUISIANA SYSTEM

P.O. BOX 3155 • RUSTON, LA 71272-0001 • TEL: (318) 257-2176 • FAX: (318) 257-4041

AN EQUAL OPPORTUNITY UNIVERSITY