

Jamie Mayfield

May 2, 2024

To whom it may concern:

I was hired as a full-time custodian for the residential hall, Richardson, a couple of years ago. I am responsible for keeping the 3rd and 4th floors clean! My job consists of making sure the showers and bathrooms are clean and supplied with all the necessary materials, keeping the floor clean, and taking out the trash. However, my favorite part of my work is the relationships that I have made with the residents who live on my floors.

I want to begin by appreciating how sweet my girls are. Each and every day I look forward to coming to work, because I know I will find out what one of them made on a test she told me that she was worried about; I know I will hear how another's birthday is that day and her plans to celebrate. I love to support the residents who live on my floor — to tell them that their exams will go well because I know how much they will apply themselves, or to just listen when one of them needs to talk and they choose me to be the one to listen. The girls on my floor have become something of daughters to me. I worry and pray for them, and I get to celebrate with them when they achieve something they didn't think they could do. They make my day go by so quickly, even if I have to work hard to make sure I finish my tasks in a timely manner after stopping to check on residents that I come across, to see how they are doing and let them know that I am there if they need to talk.

I want to thank these girls, most of all for how appreciated they make me feel. Each small or big act of kindness overwhelms me sometimes. From when one sees me taking out the trash and wants to help, to when another notices me working during my break time and chooses to take that moments to remind me to rest when I need it. I think that as much as I care about them, they care about me too.

I take pride in what I do. I want to keep my floors as clean and safe as possible so the residents I care for don't have to worry about if a shower or the floor is clean when they already are concerned with so much for kids so young. Knowing that I alleviate some of their troubles, even just a small amount, when I making their living spaces clean; when I talk to, listen to, and encourage them is one of the best honors I have ever had.

Thank you for considering me for the University Senate Student Outreach Award. When I was told of my nomination, I looked up the award to find the qualities looked for in it. I was touched that people think so much of me, and I know that I embody each aspect that this award entails.

Sincerely,

Jamie Mayfield



LOUISIANA TECH UNIVERSITY

DIVISION OF STUDENT AFFAIRS
DEPARTMENT OF RESIDENTIAL LIFE / HOUSING

April 25, 2024

To Whom It May Concern:

I am writing to recommend Ms. Jamie Mayfield as the recipient of the Student Outreach Award. I have had the pleasure of interacting with Ms. Jamie often during the almost 3 years she has been employed as a Custodian within Residential Life. She is always so kind and consistent in her job performance. Not only does she work hard to make sure Richardson Hall is a safe and clean-living environment for 200 residents, but she also goes above and beyond to build relationships with those student staff and residents. She is known for leaving notes of encouragement in various places along the halls and will often leave cards on students' doors wishing them luck on a test they discussed together or congratulating them on an internship they received. When she is in the common areas, she welcomes people to Richardson and engages in conversations to better know those living within her assigned workspace.

Ms. Jamie personifies someone who comes to work daily to serve our students. Oftentimes, the custodial job may be overlooked or deemed as one of little value, but she contributes greatly to the positive family atmosphere that exists in Richardson. We could not provide such a home away from home environment for our students if people like Ms. Jamie did not see their "job" beyond that of keeping a hall clean. She adds value to the student experience by fostering relationships with students.

There are many special employees at our university that deserve to be recognized for their Student Outreach initiatives and Ms. Jamie is one of those that would certainly be uplifted by this recognition. She inspires others and I believe we now have an opportunity to return the reward. If I can be of greater assistance to you, please feel free to contact me at casey@latech.edu or 318-257-4917. Thank you for time and consideration!

TECHnically Yours,

Casey A. Ingram
Director of Residential Life
Louisiana Tech University

A MEMBER OF THE UNIVERSITY OF LOUISIANA SYSTEM

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Ricky Johnikin
johnikin@latech.edu
Manager of Building Services
Residential Life — Building Services
April 30, 2024

To whom it may concern:

It is my thorough pleasure to recommend Ms. Jamie Mayfield for the honor of the University Student Outreach Award, of which Jamie has been nominated for. Jamie is incredibly deserving of this award, due to her dedication to her job and the students she cares for, as well as her consistently positive attitude for the work she does.

In her time here as a custodian for Residential Life, Jamie Mayfield has made a deep and noticeable impact to the students who live in her building. Her supervisors, Connie Smith and Willie Lewis, have both made it a point on multiple occasions to boast about her eagerness to learn and her work ethic. They have told me that her interactions with the residents in her assigned residential hall, Richardson, have always been encouraging and full of care — something that I have noticed as well when walking through the buildings. Maintaining a high quality of cleanliness standards, Jamie is often found speaking with Richardson's residents about their classes, adjustments to college, and other important topics of student care while simultaneously sweeping, mopping, and performing any number other facets of her job.

Jamie is a wonderful example of what the Residential Life Department strives for in all of our custodians. Jamie Mayfield keeps her building well cared for and clean while contributing to create a comfortable atmosphere for the residents that live in Richardson. I truly believe she would be the most deserving awardee of this year's University Student Outreach Award.

With any questions regarding my recommendation of Jamie Mayfield for this award, please feel free to reach out to me.

Sincerely,

Ricky Johnikin
johnikin@latech.edu

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Ricky Johnikin
Manager of Building Services

Dear Outreach Award Committee,

My name is North Smith, and I'm the Hall Director of Richardson Hall, the building where Ms. Jamie works. Ms. Jamie is a wonderful addition to the building and an amazing woman. Anytime she sees me she stops to ask about my day. She always wishes me well as she leaves for the day, and always says good morning when she comes back the next day. When Ms. Jamie found out that my birthday was coming up, she wrote me a poem. I am truly touched by her thoughtfulness in all things. At the beginning of the year, she wrote an info sheet for our residents so that they could get to know her. She's been interested in getting to know our residents since day one, and it has paid off immensely. Below are the testimonials from my staff and our residents:

I am a Residential Assistant on the fourth floor of Richardson Hall. Lucky for me, that's where Ms. Jamie spends most of her time. I have grown so close to her over this year because of her kind personality and compassion for others. I spend time with her in the lobby almost every day, and I always leave with a smile on my face. I watch her excel in her janitorial duties and go above and beyond, cleaning on top of the dryers in the laundry room or dusting the light fixtures. She even helps reset the washers for us RAs when she sees they're out of order. On top of all of this, Ms. Jamie knows every single girl in the building and has established a close bond with many of them. She warms my heart and I can not overstate how incredible she is.

-Leah Alamond

Miss Jamie was the first person I talked to when I moved in this year. She was here when my dad was helping me move all of my stuff into the dorm, and immediately she was so sweet. She told me her name and that she would be around if I ever needed anything. And ever since then she always tells me good morning and is willing to chat.

-Emily Landry

Ms. Jamie always said hey to me and we would chat when I had time! She complimented my outfits and hair and remembered details about stories I had told her. On days when I wasn't feeling the best she always made me smile.

-Brooke Jackson

As another Richardson Hall Residential Assistant, I am so proud to call Ms. Jamie one of our own! She is always so kind to me, our other staff members, and every one of our residents. She always goes out of her way to say something kind, give a compliment, or generally try to improve someone else's day. She always goes above and beyond in her work duties, often going the extra mile just so something looks, smells, or is just a little bit better. She tries her best to keep us informed of work orders and has been known to remind me to check up on a resident she thinks is having a tough time. She is intentional with the way that she forms relationships and she always wants to find some way to make somebody else smile. Just this morning I was walking down the stairs with an armful of textbooks and my computer and she caught me to talk to me. At the end of our conversation as I began to walk away she noticed that my shoe was untied and I told her I'd get it when I got to the bottom, but before I even finished my sentence

she had bent down to start tying it herself. I think this is a living example of the kind of servant's heart she has for others. She truly deserves this recognition for all she does for us.

—Jessie Gunnels

Ms. Jamie has been such a big part of the community we have built on the 3rd floor of Richardson this year. There is not a resident on the floor who does not know Ms. Jamie and her kindness. She is the kind of person who remembers the smallest details and always lets you know she is rooting for you. The 3rd floor has bonded over our love and appreciation for Ms. Jamie and the work she does for us. She is there for us, from ensuring we eat lunch to letting us rant about a test. Throughout the year, the 3rd floor has formed bonds thanks to the foundation Ms. Jamie has laid before us.

-Tatum Thomisee

Ms. Jamie is always friendly. Anytime she sees you she will greet you with a smile, say hello, and ask you about your day. She genuinely wants to know how we are doing. She also puts a lot of hard work into keeping our building adequately clean. I remember when she had to take some time off she saw me in the hall and it went something like this, "Hey girl did you miss me?" "Of course Ms. Jamie, I saw they had someone else up here and I was wondering where you went." "Yeah they had someone in here while I was out. She better have done a good job while I was gone because you know how I like to keep it clean clean." That conversation made me realize she always has such a positive attitude and is genuinely happy/motivated when it comes to keeping things orderly and looking nice around here. Also it just fosters good community and it's nice to have a friendly face when using the facilities. She's always genuinely interested in what us students have going on and is eager to get to know us better. Overall, if I had to describe Ms. Jamie in three words it would be genuine, hard-working, and passionate.

-Karli Swanzy

Mrs. Jamie is someone who goes above and beyond in her duties. She is hard working and an excellent custodian but also a great friend to many of the girls on her floors. I have seen how she talks with many of the residents of the building, and it's how you would talk to a close friend. Because I live on the first floor I don't see Mrs. Jamie as much as others, but all the interactions I have had with her have been incredibly kind and positive. For my birthday she wrote me a custom letter, which was a gesture that really touched me and is something I never would have expected. The community and environment of Richardson wouldn't be the same without Mrs. Jamie here.

- Luke Martin

With these testimonies in mind, I am happy to wholeheartedly recommend our wonderful Ms. Jamie for the Outreach Award. Our building wouldn't be the same without her. She's an integral part of what we do here, and our residents absolutely adore her.